



December 28, 2020

Crescent Oral Surgery Covid-19 Update for Patients

Dear Valued Patients,

Premier Ford implemented a 28 day lockdown for Southern Ontario starting December 26, 2020.

We want to assure you that within lockdown restrictions dentistry continues to be an essential service and therefore all three of our offices will remain open and here for your upcoming appointment.

Keeping our patients and staff members safe is our top priority and therefore we will continue to follow strict safety protocols to keep you safe and comfortable.

What can you expect when you come to our office?

- You will be asked to call when you arrive, so that you can be notified when you can enter.
- You will be screened for COVID-19 both before your appointment and upon arrival at our office.
- You will be asked to sanitize your hands and your temperature will be taken with a touchless thermometer when you arrive for your appointment.
- Due to physical distancing requirements, our waiting rooms have limited capacity and as such, you will likely be asked to wait outside of our offices.
- Appointments will be spaced out to allow for physical distancing and disinfecting between patients.
- We are limiting the number of people in the office. Most patients will be required to attend appointments alone, but depending on the nature of your appointment, you may be asked to bring someone with you.
- You will be required to wear a face covering while in our office, except for during treatment.
- Air cleaners with HEPA filtration are installed in each of our operatories and our staff will be wearing enhanced personal protective equipment.

The doctors and support staff at Crescent Oral Surgery are excited to see you and will provide you with the same level of care that you have been accustomed to in our clinics. If you have any questions or concerns please contact our office.

Sincerely,

The Doctors and Staff at Crescent Oral Surgery